

FOR CIOS, HEADS OF IT &amp; IT OPERATIONS

# Operational Truth for Copilot, Claude, and Gemini.

## The AI answer layer for operational truth.

The Copilot, Claude, and Gemini your teams already use can answer almost anything — except questions about your own company: who works where, what device they hold, what frees up when someone leaves. That operational truth is scattered across 20-plus disconnected systems. **MCP Cortex changes what those same assistants can do** — giving the AI you already run a governed line of sight into it, so questions that used to take days of exports come back in one sentence.

- One organization-scoped graph of people, devices, software, identities, vendors, contracts, and worksites — continuously reconciled across HRIS, identity, MDM, ITSM, SAM, telecom and more
- Exposed to Microsoft Copilot, Anthropic Claude, and Google Gemini through the Model Context Protocol — no new tool to roll out
- Every answer is scoped to the asker's role, carries the systems it came from, and is recorded in the audit log

**Beyond lookup. Beyond search.** Cortex carries questions all the way to the deliverable — a phased plan, a named list, a board-ready deck.

### THE FOUR GAPS IT CLOSES

#### ▶ AI can't see your operational world

Your assistant answers from the public web — not the HR, ITSM, MDM, SAM, telecom, and asset systems that run your company.

#### ▶ Cross-domain questions go unanswered

"What does an employee have — and what frees up when they leave?" spans HR, MDM, SAM, and telecom — so teams export reports and reconcile in Excel.

#### ▶ Answers you can't act on

General-purpose assistants guess. Cortex resolves every question against the graph and returns the same answer every time, with the sources behind it.

#### ▶ No governance over what AI sees

Without role-scoped access and an audit trail, exposing operational data to an assistant is a security and compliance exposure leadership can't sign off on.

IN PRODUCTION · FORTUNE 100 TECHNOLOGY

# \$10M

CapEx deferred — automated device logistics and a performance-based (not time-based) refresh

Broadcom · 39 countries

*"We didn't replace a single system. We declared the end state — and it ran on the stack we already had."*

— VP of IT Operations · Fortune 15 enterprise

See your own operational questions answered in one sentence.

[Request a demo →](#)

We'll connect a slice of your estate and show your assistant answering across it.

# One Graph. Three Assistants. One Set of Answers.

Cortex connects Microsoft Copilot, Claude, and Gemini to one reconciled graph — so a question that crosses HR, finance, MDM, and procurement, and would normally mean four exports and a spreadsheet, comes back as a single answer, with the systems each fact came from. **Every answer resolves against the same continuously reconciled graph — people, devices, software, identities, vendors, contracts, and worksites — which is why Cortex answers what enterprise search can't.**

Copilot · Claude · Gemini → MCP Cortex → Knowledge Graph · people, devices, software, comms, worksites, org

◆ MCP Cortex · Knowledge Graph synced 2 hours ago

ASK MCP CORTEX

"Plan our laptop budget for the year. We're hiring ~125 people a quarter — factor in what's in stock, what's on order, and what's due for refresh, and minimize cash outlay."

Resolved across **four dimensions** — hiring demand, on-hand depot stock, in-flight orders, and the refresh pipeline — and returned a **phased procurement plan that minimizes cash outlay**, not just a number:

<p style="font-size: 8px; color: #95a5a6; margin: 0;">DEMAND</p> <p style="font-size: 24px; font-weight: bold; color: #4a69bd; margin: 5px 0;">500</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">devices needed across 4 quarters (125 hires/qtr)</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">ON HAND</p> <p style="font-size: 24px; font-weight: bold; color: #4a69bd; margin: 5px 0;">122</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">in depot, incl. 82 aged units flagged to redeploy</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">IN FLIGHT</p> <p style="font-size: 24px; font-weight: bold; color: #4a69bd; margin: 5px 0;">580</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">already on order — staggered to smooth cash</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">CASH SAVED</p> <p style="font-size: 24px; font-weight: bold; color: #4a69bd; margin: 5px 0;">≈\$550K</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">vs. status-quo buy, by sequencing the plan</p>
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SOURCE LINEAGE — EVERY FIGURE TRACED TO ITS SYSTEM

HRIS	Coupa	MDM	Asset depot
↓	↓	↓	↓
Headcount plan	Open POs	Warranty / refresh	On-hand stock

**Role-scoped** — answer fits the asker's access
**Source-traced** — every fact carries its system
**Audit-logged** — the question is recorded

*Illustrative example — figures shown to demonstrate format, not a live result.*

## CONNECTS TO YOUR STACK

ServiceNow

Workday

Okta

Microsoft Intune

Flexera

Tanium

Coupa

Freshservice

Carriers

+ 200 more

200+ pre-built connectors across HRIS, identity, MDM, ITSM, SAM, procurement, telecom, ERP & vendors · 22 systems into one graph at a Fortune 250 · ~1 week to ingest, then continuously reconciled.

## CERTIFIED & COMPLIANT

<p style="font-size: 8px; color: #95a5a6; margin: 0;">ISO 27001:2022</p> <p style="background-color: #4a69bd; color: white; padding: 2px 5px; font-weight: bold; font-size: 8px;">CERTIFIED</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">Information Security</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">ISO 27018</p> <p style="background-color: #4a69bd; color: white; padding: 2px 5px; font-weight: bold; font-size: 8px;">CERTIFIED</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">Cloud Privacy</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">ISO/IEC 42001:2023</p> <p style="background-color: #4a69bd; color: white; padding: 2px 5px; font-weight: bold; font-size: 8px;">CERTIFIED</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">AI Management</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">SOC 2 Type II</p> <p style="background-color: #4a69bd; color: white; padding: 2px 5px; font-weight: bold; font-size: 8px;">CERTIFIED</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">Security &amp; Availability</p>	<p style="font-size: 8px; color: #95a5a6; margin: 0;">GDPR</p> <p style="background-color: #4a69bd; color: white; padding: 2px 5px; font-weight: bold; font-size: 8px;">COMPLIANT</p> <p style="font-size: 8px; color: #95a5a6; margin: 0;">Data Protection</p>
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## BEYOND LOOKUP

## It doesn't just find the answer. It does the work.

Because every fact resolves against the same governed graph, Cortex can carry a question all the way to the deliverable — a phased budget, a named remediation list, a board-ready deck — not just a number you still have to act on. The same door serves operators, leaders, workflows, and the AI assistants you already run.

## SCENARIO PLANNING

"If we acquire a 5,000-person company, what's our all-in IT cost in year one?"

Pulls from Workday, Coupa, ServiceNow CMDB, SaaS admin consoles, and supplier price sheets. Returns a **line-item year-one IT P&L** — seats, devices, licenses, telecom — before the deal closes.

## RISK → ACTION

"Which contractors exceed role policy and hold a non-compliant device?"

Pulls from Workday, Okta, SailPoint, Intune/Tanium, and the CMDB. Returns a **named list** — and one click fires the remediation outcome, not another ticket queue.

## GENERATIVE OUTPUT

"Build my quarterly QBR deck for my boss."

Assembles the deck from live graph state — spend recovered, devices reclaimed, risk posture, renewals ahead — each figure **sourced and ready to present**. Hours of pulling exports, gone.

## GOVERNED BY DESIGN

## • Role-scoped

Every answer is scoped to the asker's access. A manager, an auditor, and a help-desk agent asking the same question see only what their role permits — enforced in the gateway, not the prompt.

## • Source-traced

Every fact carries the systems it came from. No black-box generation, no vector approximation of stale tickets — just the reconciled record and its lineage, so leadership can sign off.

## • Audit-logged

Every question and answer is recorded. The same audit trail your compliance team already expects from a system of record now covers what your AI assistants can see and say.

**Not a BI platform, ITSM, or system of record — and not a standalone AI tool.** Cortex is the answer layer on your operational truth **and the front door to the XOPS system of action** — the same continuously reconciled reality the execution engine acts on. It reports state and tells you what to ticket. **Read-only today; action invocation sequenced for H1 2027.**

See your own operational questions answered in one sentence.

[Request a demo →](#)