

FOR CIOs, HEADS OF IT & IT OPERATIONS

You're Losing Track of 15–30% of Your Devices.

Every hire, transfer, refresh, repair, and offboarding breaks device accountability — each event spans 5+ disconnected systems, and no one owns the end-to-end view. **XOPS finds your devices, recovers them, and keeps your CMDB accurate — watching continuously and acting before anyone files a ticket —** so an estate of 20,000+ seats stops leaking hardware, budget, and audit evidence.

- At 20,000 seats, device events happen every hour — **hires, refreshes, transfers, offboarding, repairs**
- Each one should update your CMDB and trigger logistics — **most never do**
- The result: a CMDB you can't trust, devices you can't find, and audits that start with a reconciliation project

THE FOUR CHALLENGES IT SOLVES

<div data-bbox="114 745 774 929"> <p>CMDB drift & stale records Devices get deployed, transferred, repaired, and decommissioned — but the records rarely follow. Your CMDB reflects what you planned, not what exists, and every audit starts with a reconciliation project.</p> </div>	<div data-bbox="821 745 1485 952"> <p>Time-based refresh waste A fixed 3-year cycle ignores device health and real-world condition — some get replaced at 60% life, others run to failure. You over-invest in good devices, under-invest in failing ones, and generate avoidable e-waste.</p> </div>
<div data-bbox="114 974 774 1187"> <p>Employee lifecycle friction Onboarding, transfer, and offboarding run on IT tickets at human speed. New hires wait days for a laptop, transfers re-order hardware you already own, and offboarded devices sit in drawers — draining budget and creating exposure.</p> </div>	<div data-bbox="821 974 1485 1211"> <p>Security & compliance exposure ISO 27001 and NIST 800-88r2 require documented proof of secure sanitization for every retired device, and ISO 19770 expects a clean chain of custody end to end. One missing certificate can trigger a full investigation — and at 20,000 seats, producing it by hand is a full-time job.</p> </div>

WHERE XOPS STARTS

Offboarding recovery	CMDB reconciliation	Performance-based refresh	Automated retrieval	ITAD & secure disposal
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PROVEN IN PRODUCTION AT ENTERPRISE SCALE

<p style="font-size: 1.5em; font-weight: bold; color: #00c090;">\$23M</p> <p style="font-size: 0.8em;">annual refresh savings 110,000-seat estate</p>	<p style="font-size: 1.5em; font-weight: bold; color: #00c090;">20–40%</p> <p style="font-size: 0.8em;">more devices recovered first 90 days</p>	<p style="font-size: 1.5em; font-weight: bold; color: #00c090;">15–25%</p> <p style="font-size: 0.8em;">CMDB accuracy gain first 90 days</p>	<p style="font-style: italic; font-size: 1.1em;">“We didn't replace a single system. We declared the end state — and it ran on the stack we already had.”</p> <p style="font-size: 0.8em;">— VP of IT Operations · Fortune 15 enterprise</p>
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Find out how many of your devices are unaccounted for.

A 15-minute comparison shows what you'd recover — and save — in the first 90 days.

[Request a demo →](#)

Most Tools Wait for a Ticket. XOPS Already Acted.

You declare the outcome; XOPS **continuously watches your operational reality** — device health, warranty, lifecycle, inventory — and acts the moment the data says it should. No trigger. No ticket. No human in the loop.

Workflow tools wait for a ticket. XOPS **observes continuously**, decides, and acts before the work is filed.

XOPS · Device Operations
always watching · 0 tickets

DECLARED OUTCOME
Recover every company asset · redeploy before you buy · stay audit-ready — with zero tickets.

OPERATIONAL STATE DETECTED — NO ONE HAD TO FLAG IT
Employee terminated in Workday · device still assigned · **no recovery initiated** · battery health 91% · no local inventory in Sydney · a new hire starts in 5 days

XOPS DECIDES
Recover the asset and **redeploy it locally to the incoming hire** — avoiding a replacement purchase — while preserving chain of custody

EXCEPTION RESOLVED — COMPETING CONSTRAINTS BALANCED
The courier pickup fails and the device's warranty lapses in 14 days. XOPS reroutes the return, **prioritizes redeployment to beat warranty expiry**, and updates the ServiceNow ticket — no human intervention, and **IT always has visibility**

XOPS EXECUTES — ACROSS EVERY SYSTEM
Reassigns the device, reconciles the CMDB, and files the handover and disposal evidence — across HRIS, MDM, logistics, ITAD, and ITSM

OUTCOME ACHIEVED

VALUE PRESERVED
\$2,300
redeployed locally — replacement purchase avoided

ASSET
Recovered
chain of custody intact

CMDB
Reconciled
in real time, no ticket

AUDIT TRAIL
Complete
evidence ready on demand

Illustrative example — details shown to demonstrate the operating model, not a live result.

CONNECTS TO YOUR STACK

ServiceNow

Workday

Microsoft Intune

Tanium

Freshservice

Carriers

ITAD depots

+ 200 more

One connection to the systems you already run — every device event automated end to end, from dispatch to secure disposal · typically **10–20%** lower hardware spend.

CERTIFIED & COMPLIANT

ISO 27001:2022
CERTIFIED
Information Security

ISO 27018
CERTIFIED
Cloud Privacy

ISO/IEC 42001:2023
CERTIFIED
AI Management

SOC 2 Type II
CERTIFIED
Security & Availability

GDPR
COMPLIANT
Data Protection

Autonomous device operations. Where workflow tools wait for a ticket, XOPS understands operational state and drives toward your declared outcomes. Employees self-serve through **XOPS Sidekick** — **zero tickets**.