

FROM DEVICE INTELLIGENCE TO AUTONOMOUS LIFECYCLE OPERATIONS

Your Nexthink data knows which laptops need replacing. Why is your calendar still making the decision?

Nexthink provides the intelligence to understand device health, performance and employee experience. XOPS turns it into autonomous decisions and execution across PC manufacturers, procurement, inventory, logistics and enterprise systems. Together, they extend device life, avoid unnecessary purchases and run the whole device lifecycle with a full chain of custody, without people coordinating every step.

GLOBAL TECHNOLOGY ENTERPRISE

MEASURED IN AN EXISTING XOPS DEPLOYMENT

\$4.3M

saved a year

+1 to 2 yrs

longer device life

Condition-based refresh decisions replaced calendar-driven purchasing across a global fleet of tens of thousands of devices.

THE GAP

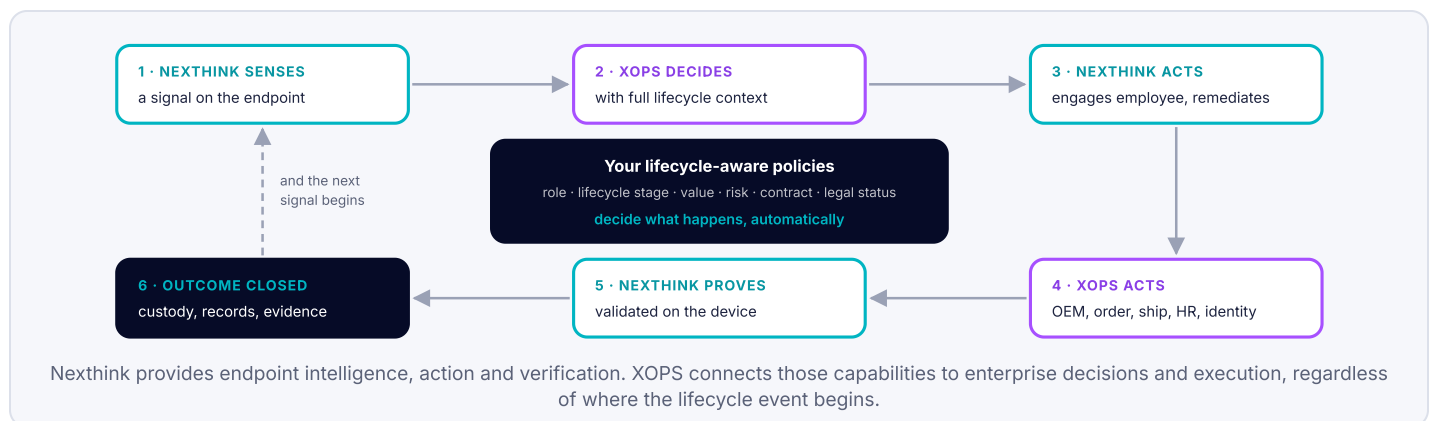
The intelligence is there. The work between systems is still manual.

Nexthink can tell you a laptop is degrading. Deciding whether to repair, redeploy or replace it, then claiming, sourcing, shipping, migrating and recovering, still runs on tickets and people coordinating across systems and suppliers.

BETTER TOGETHER: EACH DOES WHAT ONLY IT CAN DO

Nexthink	THE ENDPOINT AND THE EMPLOYEE	XOPS	THE LIFECYCLE AND THE ENTERPRISE
Senses health, performance, experience and real activity across the device estate		Knows the person, role, entitlements, warranty, stock, contracts and lifecycle stage	
Engages the employee: campaigns, scheduling, consent and feedback		Decides by your policies: the right response for this person, device and moment	
Acts on the endpoint through Flow and Remote Actions, coordinating remediation, configuration and validation		Acts beyond the device, with PC makers, procurement, logistics, HR and identity	
Proves it worked, with ground truth from the endpoint		Closes the loop: chain of custody, evidence and records that agree	

HOW AN OUTCOME RUNS: ONE EXAMPLE



Your rules, applied automatically, across the lifecycle

Set conditions in plain business terms. Approvals and exceptions stay in your control.

CONTRACTOR LIFECYCLE

When an assignment ends and the laptop is still online 48 hours later → **secure access, schedule recovery, tell the sponsor.**

DEVICE HEALTH

When experience keeps degrading on an out-of-warranty device older than three years → **replace from stock; if it is under warranty, claim it.**

LEGAL AND COMPLIANCE

When a device belongs to someone under legal hold → **never wipe; preserve, recover and notify legal.**

SIX OUTCOMES, IN ORDER OF VALUE

Where Nexthink intelligence turns into finished work

1 Stop replacing healthy laptops

A third of the fleet hits its refresh date this year. How many truly need replacing?

NEXTHINK

Shows health, performance and experience over time for each device.

XOPS

Weighs that against age, warranty, role, stock and policy. Keeps healthy devices in service, replaces the rest end to end.

Stop buying replacements for devices that still perform

2 Replace failing devices fast

A battery is failing or crashes keep climbing, and self-healing hasn't fixed it.

NEXTHINK

Engages the employee, coordinates endpoint preparation and validates the replacement device.

XOPS

Decides repair, swap or replace on warranty, stock, cost and policy, then claims, orders, ships and recovers.

Less disruption, no manual coordination

3 The leaver who's still online

HR says the person left on Friday. Their laptop is still active on Monday.

NEXTHINK

Sees the activity and what is being accessed. Can lock or notify on the device.

XOPS

Knows they left, what they could access and whether a legal hold applies. Secures access, recovers the device, keeps the evidence.

Response starts automatically, completion verified

4 Productive on day one

A new hire starts Monday in a role that needs a specific build and apps.

NEXTHINK

Validates the build at first sign-in and checks in with the employee after week one.

XOPS

Orders for the role and start date, ships to the right address, provisions access and fixes any gap Nexthink finds.

Day-one readiness measured on the device

5 Know where every device went

A laptop shipped to a new hire. Did the right person get it, and is it in use?

NEXTHINK

Confirms the first sign-in: which person, which serial, from where.

XOPS

Tracks each device from order through recovery, wipe and certified disposal, and opens a recovery on any mismatch.

Chain of custody proven on the device

6 Stop paying for unused software

A renewal is 90 days out. Who really uses the expensive licenses?

NEXTHINK

Shows real usage per person and device, and can remove what isn't used.

XOPS

Weighs usage against entitlements, contracts and role, then reclaims, reallocates and right-sizes before renewal.

Stop paying for licenses nobody uses

Also covered: when a security agent stops, Nexthink repairs it while XOPS confirms coverage and tracks any gap until it closes.

Executes across your systems and supply chain, with a full chain of custody

ENTERPRISE SYSTEMS

Nexthink Infinity

Nexthink Flow

ServiceNow

Workday

SAP

Entra / Okta

Intune

Jamf

CrowdStrike

PC MAKERS AND SUPPLIERS

Dell

HP

Lenovo

Resellers

PHYSICAL LIFECYCLE

Inventory

Logistics

Depots

Recovery

Certified disposal

GLOBAL HEALTHCARE ENTERPRISE MEASURED IN AN EXISTING XOPS DEPLOYMENT

92%

of contractor lifecycle work runs with no human intervention

25% → 70%

device recovery rate

Contractor lifecycle operations run autonomously across onboarding, offboarding and asset recovery.

NEXT STEP

Find out how much your current refresh strategy is costing you

Using your existing Nexthink data, XOPS weighs device health against your refresh policy, warranty status, employee needs and stock to find the devices that can stay in service, the hardware spend you can avoid and the lifecycle work that can be automated.

The result: a quantified opportunity and a path to autonomous lifecycle operations.

[Request a demo](#)
xops.io/XOPSRequestDemo.html

IN PRODUCTION TODAY

XOPS executes device refresh, employee lifecycle and asset recovery outcomes across enterprise systems, OEMs and logistics providers at global enterprises. Nexthink alert and NQL connectors are built.

NEXTHINK FLOW INTEGRATION · IN DEVELOPMENT

XOPS is extending its Nexthink integration to invoke Flow workflows and Remote Actions in autonomous lifecycle execution, with endpoint results feeding back into verified outcomes.

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